

Holland  America

Holland  America



Grand World Voyage
Guide



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Singapore

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Countdown-to-Cruise Checklist

90 DAYS BEFORE EMBARK:

- Check your passport validity. See page 7.
- Confirm you have all required visas and immunizations. Use CIBTvisas to ensure accuracy. See pages 7 and 8.
- Organize pre- and post-cruise travel arrangements (hotel, car, flights, train, etc.). See page 14.
- Request prescriptions or other medications that you may need during the voyage.
- Arrange for any special dietary needs by contacting Ship Services. See page 14.

60 DAYS BEFORE EMBARK:

- Download the Navigator™ app. See page 21.
- Book shore excursions early as spots fill up quickly. See page 21.
- Book any spa services at the Spa & Salon. See page 22.
- Make reservations for specialty dining or add beverage packages to your booking. See page 13.

NOTES:

30 DAYS BEFORE EMBARK:

- Register your valuables with customs. See page 8.
- Explore our deck plans on the Navigator app to discover the exceptional onboard venues awaiting you.

7 DAYS BEFORE EMBARK:

- Complete Online Check-in. See page 7.
- Download any apps you may need, such as rideshare services or map apps.
- Request the post office hold your mail or arrange to have a friend collect it.
- Alert banks and/or credit cards and home alarm companies that you are traveling abroad.
- Make colored copies of your passport, airline e-ticket itineraries, traveler's checks, and credit cards.
 - o Keep one set of copies with you for reference and leave another set with a trusted person.
- Distribute the information on communicating at sea and the ship's emergency contact information to friends and relatives. See pages 29–35.

3 DAYS BEFORE EMBARK:

- Print your boarding pass and luggage tags.
- Place your name and address on both the inside and outside of your luggage, along with your luggage tags.
- Pack all necessary prescription and over-the-counter medications in their original containers and keep them in your carry-on luggage.
- Ensure all health documentation, including a list of your prescriptions and insurance information, is in your carry-on luggage.
- Verify that your identification, all travel tickets, and boarding passes are in your carry-on bag.
- Verify your flight numbers, and departure and arrival times.
- Prepare to arrive early at the airport to ensure you don't miss your flight.

NOTES:

The tips and information contained in this document have been provided to help you prepare for your sailing and may not contain everything you need to sail. While we make every effort to ensure the most up-to-date information is included, it is each guest's responsibility to know and understand their Cruise Contract as well as any documentation for travel. You may view your Cruise Contract at HollandAmerica.com.





Get Travel Ready

Get ready to enjoy one of the most fascinating travel experiences imaginable: a Holland America Line Grand World Voyage! Review this travel guide to ensure you are ready for your Grand Voyage and help you make the most of your time on board.

REQUIRED TRAVEL DOCUMENTS

Confirm the following documentation is up to date and valid beyond the disembarkation date of your cruise.

Holland America Line Documents

Your Holland America Line boarding pass and cruise documents are available approximately 15 days before you embark — provided you have completed Online Check-in and your cruise booking is paid in full.

Online Check-in: Please visit HollandAmerica.com/en/us/my-account/log-in/sso-log-in

Your boarding pass is also available in our Navigator™ app.



Scan to visit the Online Check-in page.

Government-Issued Photo ID

Passport: You are required to carry a passport that is valid for at least six months beyond your disembarkation date, and it must have sufficient blank pages to accommodate all arrival and departure stamps. Non-U.S. citizens who

have previously been admitted into the United States for permanent residence must also carry their Permanent Resident Card (Form I-551), commonly known as a green card. For assistance with renewing your passport and obtaining visas for your voyage, we recommend you use CIBTvisas.

For information on its services and contact info, go to cibtvisas.com/HollandAmericaLine or scan the code below.



Scan for more information on CIBTvisas.

Holland America Line Travel Tip: We highly recommend bringing additional photo identification. Passports may be collected and held at Guest Services upon embarkation; moreover, shoreside security may require photo ID when getting on and off the ship, so guests are advised to bring additional (government-issued) photo ID such as a driver's license. Guests from countries that do not have additional (government-issued) photo IDs are advised to bring a clear photocopy of their passport for identification purposes.

Photocopies of other forms of photo ID will not be accepted. We also recommend that you make copies of your passport, airline tickets, traveler's checks, and any credit cards you plan to use. Please bring them with you for your records and leave a copy of them with a family member or trusted friend.

VISAS & VACCINATIONS

Obtain & Maintain Your Visa: Certain countries require that you obtain official authorization, such as a visa or electronic travel authorization (eTA), before entering the country regardless of whether you plan to go ashore in that particular port or not. Please scan the code below for more information. Because government travel requirements change periodically, we recommend that you check with your travel advisor, a visa service, or the consulate of each country being visited.

For more information on visas and vaccinations, please visit HollandAmerica.com/2026GrandWorld or scan the code below.



Scan for more on visas and vaccinations.



Iguazú Falls, Brazil

Foreign nationals entering the United States may qualify for the Visa Waiver Program (VWP), which allows entry to the United States with an approved electronic travel authorization via Electronic System for Travel Authorization (ESTA). For more information on eligibility and how to secure an ESTA, please visit the U.S. Department of Homeland Security's Visa Waiver Program page at cbp.gov/esta or scan the code below.



Scan for more on the Visa Waiver Program.



Visa Service Information

Don't put your travel plans at risk; Holland America Line recommends that you use a visa service to secure your required documentation. We have partnered with CIBTvisas to assist with the collection of necessary documents. For more information, please visit our website or scan the code on the previous page.

Reach CIBTvisas by phone:

Australia: 1 300 964 164
Belgium: 32 2 775 8912
France: 01 44 10 72 72
Germany: 0800 3202233
Netherlands: 070-3150200
Singapore: +65 6603 1096
Spain: 902 113 829
Switzerland: 41 (0) 22 884 18 70
UK: 0800 1218239
USA and Canada: 866-935-8472

By email:

HollandAmerica@cibtvisas.com

Vaccinations

Vaccination requirements change frequently, and these requirements are established by the countries you will be visiting rather than by Holland America Line. Guests are responsible for acquiring all required vaccinations, and we encourage guests to review the Centers for Disease Control and Prevention website frequently to stay informed about the latest guidelines, changes, and vaccination requirements for every country you will visit.

For more information on visas and vaccinations, please visit our Essential Information section at HollandAmerica.com/2026GrandWorld or scan the code on the previous page.

A number of mosquito-borne illnesses such as yellow fever, malaria, dengue fever, and chikungunya are found in the areas you may be visiting. Guests should always take precautions to reduce the risk of mosquito bites, such as wearing the appropriate clothing and using mosquito repellent. More information on travelers' health can be found at cdc.gov/travel or by scanning the code below.



Scan for more on staying healthy while traveling.

CUSTOMS INFORMATION

In order to make returning home as smooth and easy as possible, please take note of the following tips. For more information, consult your customs agency. Guests returning to the United States can also check the official website at cbp.gov or scan the code below.



Scan for U.S. customs information.

Register Your Valuables: We strongly recommend registering your valuables

with customs before leaving home. This should be done well in advance of travel at a customs office near your home. Customs officials will not be available at the ship during check-in to register valuables. Items that should be registered generally include those not manufactured in your country. If you cannot prove that you owned an item prior to departure, customs officials may charge you a duty to bring it back into your country. Customs pays particular attention to cameras (including special lenses and video equipment), binoculars, radios, laptop computers, foreign-made watches, and other similar items.

Transporting Your Currency: You may bring as much currency as you wish; however, if you take out or bring into the United States more than us\$10,000, you are required by law to file a report with U.S. Customs and Border Protection. Canadian residents will need to declare if they take out or bring into the country more than CAD\$10,000. Many other countries have similar policies, and all guests will be subject to each destination's currency allowances at the current exchange rate. For additional information concerning currency restrictions, please contact the customs agency in that country.

Customs Allowance: Each U.S. resident is usually allowed a duty-free exemption of around us\$800, depending upon itinerary and recent travel outside the country. An additional us\$1,000-worth of articles may be brought in and taxed at a reduced flat-duty rate. After an absence of seven days or more, Canadian citizens may return with up to CAD\$750-worth of duty-free merchandise. Guests who are neither U.S. nor Canadian citizens should check with the customs agency in their country for allowance information before departing.

Tobacco & Alcohol: A traveler may include up to 100 cigars and 200 cigarettes (one carton) in the us\$800 duty-free exemption. Additional cigars and cigarettes may be brought into the country, but they will be subject to duty and taxes. Cigarettes may also be subject to a tax imposed by state and local authorities. Most flavored cigarettes,



Taipei, Taiwan

including some bidis, are not permitted entry. Generally, one liter of alcohol per person may be entered into the United States duty-free by travelers who are 21 years of age or older, although travelers coming from the U.S. Virgin Islands or other Caribbean countries are entitled to more. Additional quantities may be entered, but they will be subject to duty and IRS taxes.

TRAVEL PROTECTION

Cancel your vacation plans, for any reason, and receive a refund with a Holland America Line Cancellation Protection Plan (CPP). Learn more about our plans at HollandAmerica.com/en/us/plan-a-cruise/pre-post-travel-cruise/cancellation-protection-plan by scanning the code below. If your final payment has already been made, we suggest you purchase travel insurance elsewhere.



Scan for more on travel protection

GUESTS WITH DISABILITIES & LIMITED MOBILITY

If you have a disability or plan on bringing a wheelchair or scooter on the ship, please complete our Special Requirements Information form, which you can find on the Accessibility Information page at HollandAmerica.com/en/us/about/our-company/accessibility or by scanning the code below.



Scan for more on accessibility for all.

For the safety of all guests and crew, all mobility equipment needs to be securely stored and charged in the guest's stateroom. Please review the information regarding accessible and standard staterooms in the Accessibility section of our website to ensure you have selected a room that meets your needs and that will accommodate your mobility device. Size and weight guidelines for scooters are listed there. For your safety as well as the safety of fellow guests and crew, guests

using powered mobility devices should exercise caution by utilizing reduced speed settings on their mobility device while on board and in terminal facilities.

Please also be aware that certain ship transfer operations (e.g., during tendering and at the gangways) may not be fully accessible to wheelchairs or scooters. When a ship is unable to dock, guests are taken on shore on smaller boats called tenders. Some guests with mobility limitations may find it difficult to embark or disembark the ship at certain times while at the dock or while tendering due to steep gangways and steps, particularly during low or high tide. Also, *Volendam* does not have a wheelchair lift for tender operation. Guests must be able to manage 16 steps in order to get to the tender platform.

Situations may occur in which guests with limited mobility may not be able to go on shore due to circumstances including, but not limited to, weather conditions, sea conditions, the ship's location, and weight of the guest or their mobility device. For the safety of all concerned, the Captain shall make the final determination



Antarctica





Bali, Indonesia

regarding whether or not it is advisable to aid guests with mobility limitations or to carry their mobility assistance device (wheelchair, scooter, walker, etc.). While every effort is made to assist guests, we are unable to provide crew members who can spend all or most of their time working with a single guest in order to address ongoing special needs. Guests who are unable to care for their own basic needs (e.g., dressing, eating, and visiting their muster station) MUST have a capable traveling companion.

In limited situations (either on board or on shore), we may find it necessary to ask an individual guest to make alternate travel arrangements, such as if an individual with a disability is unable to satisfy certain specified safety and other criteria, even when provided with appropriate auxiliary aids and services. The medical staff on board is not available for daily care unless an individual is hospitalized in the ship's Medical Center.

SERVICE ANIMALS

With the exception of qualified service animals for guests with disabilities, animals or pets are not allowed on board our ships. If you plan to bring a service animal, you must call our Guest Accessibility

Department and will need to provide health documentation for the animal in your ports of call.

Your itinerary may include ports of call that have very strict requirements that need to be met prior to your service animal being allowed off the ship. Please be sure you understand these requirements. The best places to obtain specific information on required documentation and immunizations for your service animal are the U.S. Department of Agriculture, local customs offices in the specific ports, and your service animal's veterinarian.



Scan to learn more about traveling with a service animal.

All documentation and immunization requirements are established by government authorities and not by Holland America Line.

IMPORTANT REMINDER WHEN PACKING

Packing Advice: All luggage must be stored in your stateroom, and furniture will not be removed; please pack

accordingly. We recommend using collapsible suitcases or duffels.

- Place articles in clear plastic bags inside your luggage to minimize handling by airport security screeners.
- Pack shoes on top of other contents in your luggage to expedite the screening process.
- Firearms, explosives, fireworks, other weapons, knives or sharp blades over two and a half inches long, and illegal drugs of any kind are prohibited without exception. For safety reasons, hoverboards, drones, or similar devices/toys are not allowed on board our ships. For more details, please visit our website at HollandAmerica.com/en/us/plan-a-cruise/get-ready-for-your-cruise/faq/prepare-for-your-cruise or scan the code below.



Scan to visit our frequently asked questions.

Items To Keep With You: Passports, travel documents, and medications should remain with you while in transit, either in a purse or carry-on bag — never place them in your checked luggage.

We also suggest not packing important items such as cash, debit/credit cards, jewelry, valuables, laptops, mobile devices, and other electronic equipment in your checked luggage. Keep them in your possession.

Every stateroom is equipped with a safe in which to store your valuables.

About Medication: In the event of unexpected travel delays and emergencies, please bring additional prescription medication for at least two weeks beyond the length of your scheduled itinerary, and transport it in the original container(s). Should a medical emergency occur, this allows our Medical Center staff to ascertain your medications and assist you more readily. It is also a good idea to carry a clearly legible written list of your medications in a different location in case they are lost. The list should include the name of the drug, dosage, and times taken. In case of emergency, and for an additional charge, Holland America Line will assist in filling your prescriptions. However, specific medications may be limited in supply or not available on board and, in most cases, may be difficult to obtain in various ports. If you have refrigerated medications, please contact Ship Services or Guest Accessibility to make storage arrangements for your medications. (URL listed on page 9.)

In the event that you have either surplus or expired medications, it is important that they are not disposed of in toilets, sinks, or other drains on board. Strict regulatory requirements prohibit Holland America Line from assuming possession of surplus or expired guest medications. Additionally, the environments in which we sail, as well as the wastewater treatment equipment employed on board, can be sensitive to the introduction of such medications. The best method for handling surplus or expired medications is to retain them in the containers with which you traveled and dispense with them properly upon your return home.

Persons in possession of illegal drugs are subject to immediate disembarkation and reporting to law enforcement authorities.

This could result in legal proceedings. Keep in mind that the drug laws in many countries can be very restrictive and the penalties severe. For these purposes, cannabis, even if prescribed for medicinal purposes, is considered an illegal drug, as it is prohibited under both U.S. law and the laws of all or most of the countries that the ship visits. Prescription Marinol®, which is used by some as an alternative to cannabis, is permitted.

Mobility Equipment: If you will be bringing a scooter or wheelchair, please refer to the GUESTS WITH DISABILITIES & LIMITED MOBILITY section on page 9 for important information.

ELECTRICAL APPLIANCES

All staterooms are equipped with North America standard 110 AC and Europe standard 220 AC outlets. We recommend bringing converters and/or adaptors for any regions you may be staying in. We provide hair dryers in each stateroom; however, electric kettles and irons are not permitted. For hot water, complimentary Room Service is available. In addition, full laundry and valet services are available at special package rates. Electrical devices* such as small fans, power strips, multi-plug box outlets/adaptors, and extension cords without surge protectors are allowed on board when used with proper caution.

*If such devices are determined to pose a hazard, they will be removed and returned the last day of the cruise prior to debarkation.

LUGGAGE POLICIES

Airlines, limousines, and other transportation services have luggage allowance policies that may limit the number of pieces or the weight of the luggage you may take with you, and they may impose luggage charges. Please keep in mind when packing that you are responsible for complying with these policies as well as for arranging to have your excess luggage transferred to the ship.

Luggage Service: Door-to-door luggage service is available to/from Ft. Lauderdale only via Holland America Line for all full-voyage guests residing in the United States or Canada.

If you booked with our early-booking offer on the full 133-Day Grand World Voyage by June 16, 2025, you will receive complimentary luggage transportation between your ship and your home provided by Luggage Forward, Holland America Line's dedicated luggage delivery vendor. Depending on eligibility, guests receive either three, four, or five standard 50-pound bags per person, shipped with compliments via basic service, for both embarkation and disembarkation.



Kodiak, Alaska





Singapore



Rio de Janeiro, Brazil

Luggage Forward will be contacting guests who booked the early-booking offer to schedule the complimentary shipment. The booking deadline for complimentary service is December 18, 2025.

For those who do not qualify for the early-booking offer, service can still be scheduled with Luggage Forward at your own expense by visiting luggageforward.com/book/halvol260104.

Luggage Forward, Inc.

Phone: From the United States, 1-877-466-2247

From the United Kingdom, +44 (0) 203-375-4769

Elsewhere in the world, dial +1-617-482-1100

Email: support@luggageforward.com

Book Online: luggageforward.com/book/halvol260104



Scan to book your luggage service online.

BEVERAGE POLICIES

Guests of legal drinking age* may bring wine and Champagne on board, but a corkage fee of us\$20.00 (which is subject to change without notice) will be applied to each bottle (750 ml in volume or less). Limitations apply. Wine or Champagne brought in quantities deemed to be excessive by the vessel or security will be refused. Guests are also prohibited from bringing water, sodas, and other non-alcoholic beverages on board that are packaged in any form including, but not limited to, paper, plastic, glass, or aluminum bottles, cans, or cartons. However, an allowance of six (6) liters of water in 12 cans or cartons of 500 ml or less, or 6 cans or cartons of 1 liter or less, are allowed per stateroom. Any amount in

excess of this allowance will not be allowed on board. Guests will be asked to discard open beverages in plastic containers prior to boarding. Beverages contained in plastic bottles will not be permitted on board in any quantity, including beverages obtained while in ports of call.

*For voyages that depart from and return to Australia and/or New Zealand, this policy applies to guests 18 years and older. For voyages which depart from The Seychelles and return to Europe, China, Hong Kong, Singapore, or Taiwan, this policy applies to guests 18 years and older; and for voyages which depart from and return to Japan, this policy applies to guests 20 years and older.

Beverage Packages Are Available: We offer reduced-price stateroom beverage packages for in-stateroom consumption of alcoholic beverages. An 18% service charge will be added on all beverage items and on packages with beverages.



DINING

Our As You Wish® dining allows you to select the venue and style that suit your every mood, from a festive multi-course affair to an intimate meal for two.

The Dining Room is our main table service restaurant for breakfast and dinner, with lunch served on days at sea.

You have two dining-style options for dinner, fixed or open seating, which can be pre-selected at the time of booking:

Fixed seating provides the traditional cruise experience with pre-set dining times of 5:00 p.m. and 7:30 p.m. You may request your seating time and table size and indicate with whom you wish to dine. These requests should be made through your travel advisor before sailing. Requests will be confirmed or waitlisted at the time of booking. Table number and table size are available on request only and will be assigned on board by the Maître d'. The status of your seating request will be listed on your Cruise Contract. Your seating assignment will be noted on your guest card upon boarding.

Open seating is available from 5:00 p.m. to 9:00 p.m. each evening with the same gracious service and sophisticated dining experience. You are welcome to arrive any time during dinner service or make a reservation in advance.

Dining Attire on Board

Casual — Smart casual attire is appropriate. Shorts, pool and beachwear, distressed jeans, and tank tops are not permitted in table service restaurants.

Dressy — On these evenings, we take it up a notch and recommend slacks, skirts, dresses, blouses, collared shirts, and jackets.

Formal — On these nights, jacket and tie or dresses are recommended.

Special Diets & Meals: Kosher*, vegetarian, vegan, salt-free, fat-free, sugar-free, and other special dietary needs can be accommodated only if we are notified prior to departure.

The daily menu will incorporate some dietary considerations; however, due to the number of guests, we can only cater to daily deviations from the menu based on portion size or on special dietary needs if arrangements have been made prior to the start of the cruise. Furthermore, the galley's "special kitchen" cannot accommodate a request for the preparation of a current-day menu item over the next days to come. To arrange for special dietary needs, please contact the Ship Services Department at 1-800-541-1576 at least 90 days prior to departure.

While we will do our utmost to fulfill all requests, some requested items may not be available. An additional charge, including shipping and handling, may be applied. Reconfirm any special requests with the Maître d' after you board.

*Kosher meals are prepared off the ship in a kosher kitchen, frozen, and brought to the table sealed in their original containers. There is no kosher kitchen on board, nor do we have kosher dishes, utensils, pots, or pans on the ship.

Dining With the Officers

At the discretion of ship management, we feature officer-hosted tables on Grand Voyages. Over the voyage, there will be nights where officers may host a table in the Dining Room. On casual nights, non-staff officers may be invited to the Dining Room provided there is availability.

Similarly, officers may also be invited to dine in the Pinnacle Grill or Canaletto at the standard cover charge to the inviter. No more than two crew members may be invited to a table. Should you wish to invite members of our crew to dine with you, please arrange this via the Maître d'.

COCKTAIL PARTIES

Private cocktail parties are a tradition on Grand Voyages. The Crow's Nest has been designated for this purpose, so please book your party early to ensure availability of these public rooms. For pricing and availability or to make advance arrangements, please contact Onboard Event Services at 1-877-885-4259. Alternatively, your ship's Group & Events Coordinator will be delighted to assist you once you are on board. (All prices and availability are subject to change.)

CITY STAYS

Offering a seamless experience ashore, City Stays and Pre/Post Overland Packages make it easy to explore more before or after your cruise. Visit HollandAmerica.com for more information, or have your travel advisor call World Cruise Reservations at 1-800-522-3399 or 1-206-626-7353 to add to your itinerary.

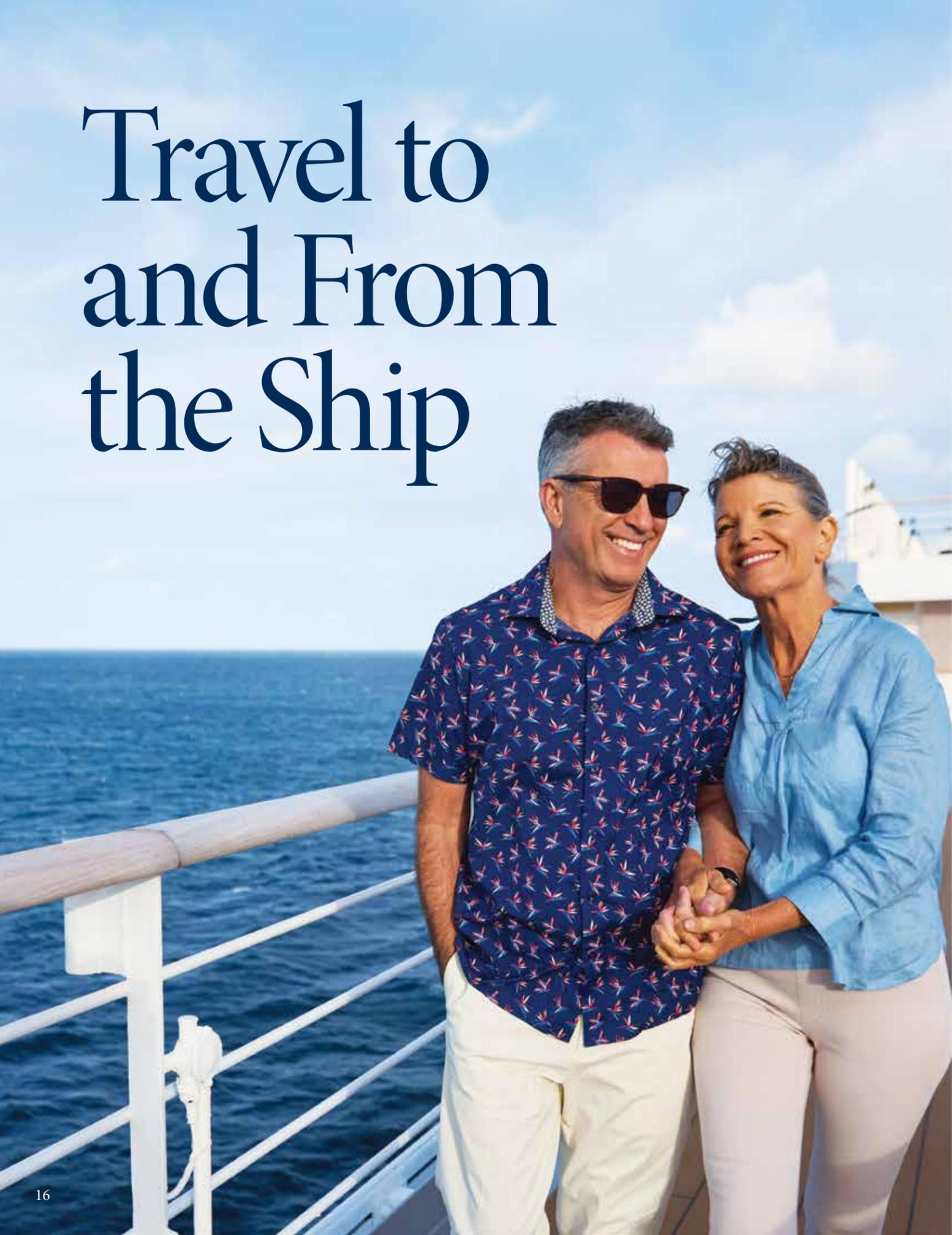


Morimoto by Sea Pop-Up



Cairns, Australia

Travel to and From the Ship



ARRIVAL INSTRUCTIONS

For arrival instructions specific to your voyage, please consult your cruise documents.

AIR TRAVEL

From time to time, guests encounter transportation delays in getting to their cruise ship. If it is your day of embarkation and this happens to you, please follow these guidelines:

Advise your airline at the earliest opportunity that you are a cruise guest destined for a sailing that day and verify if they are able to arrange alternative flights.

If you believe a delay will cause you to arrive at the port of embarkation less than two hours before the ship's scheduled departure or if you are concerned for any reason that the ship may leave before you arrive, our representatives may be able to advise you of arrangements to minimize disruptions in your vacation plans.

Ask the airline to immediately advise our Travel Services Department or call us yourself at 1-800-628-4771 or 1-206-286-3294. Travel Services representatives are available 24 hours a day, seven days a week and 365 days a year.

These numbers are provided for emergency use only; please do not call unless it is your day of departure and you are experiencing a delay. All other questions and concerns regarding air arrangements should be directed to your travel advisor. For further information on our relationship with airlines, please refer to your Cruise Contract. If you have purchased air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the ship in progress.

EMBARKATION PROCEDURES

You'll need to complete the Online Check-in process by logging in to your account at [HollandAmerica.com](https://www.hollandamerica.com). Once complete, you will be given the option to print your boarding pass and luggage

tags. An electronic version of your boarding pass will also be available on the Navigator™ app two weeks before sailing. You will need to have the following documents ready to present at check-in:

- Your printed or electronic boarding pass with a barcode
- Current passport (must be valid for six months beyond the duration of your cruise and must have enough blank pages to accommodate all countries you will visit to prevent you or the vessel from experiencing clearance issues and/or receiving fines)
- Applicable visas and vaccination records as required for your itinerary

Please arrive at the pier at least 90 minutes prior to scheduled sailing time to ensure you can complete the check-in process. If you do not complete the Online Check-in process beforehand and pre-register your credit card, you will be manually checked in at the terminal. This procedure at the terminal can delay your embarkation. Additionally, you may receive documentation from immigration when arriving at certain airports. If you do,

please have it available during check-in. Your stateroom keycard, which serves as your identification for security procedures when embarking and disembarking the ship, will be in the mailbox outside your door when you board and is also used for making purchases on the ship. Please have your boarding pass ready at the gangway to ensure smooth embarkation.

DISSEMBARKATION PROCEDURES

In order to coordinate transfers and luggage handling with post-cruise arrangements, a disembarkation form will be distributed to guests for whom we have no disembarkation information or guests for whom we have no flight schedule. Please fill out the form and return it to Guest Services as soon as possible. We will provide additional disembarkation information prior to the end of your cruise. For those without pre-arrangements, we recommend purchasing a transfer on board before disembarking. In many ports, taxi lines can be long and private transportation can be hard to reach. If you have some extra time before your flight, you may want to consider an



Shimizu, Japan





Ho Chi Minh City, Vietnam

optional shore excursion with airport transfer, available in some disembarkation ports. Please contact the shore excursions office to see if this option is available in conjunction with your flight schedule.

On the last night of your cruise, you will need to place your luggage, with the provided luggage tags, outside your stateroom before you retire. Please **DO NOT** place your luggage over the emergency floor lighting. Keep your luggage tags on your luggage, as they contain your departing flight information, and please remember that valuables should not be put in the tagged luggage you place outside your stateroom. Also, you will need your stateroom keycard in hand and ready to be scanned one final

time at the gangway when you disembark.

Again, Holland America Line recommends that each guest keep all personal identification, airline tickets, customs forms, medications, and other important items, along with the clothes and shoes you intend to wear the next day, separate from your tagged luggage. Place these items in your carry-on bag or keep them with you so you can access them easily. For more information, please read the **IMPORTANT REMINDER WHEN PACKING** section on page 10 and the **LUGGAGE POLICIES** section on page 11.

After *Volendam* docks, all luggage must be unloaded, and the ship must be cleared by local authorities before any

guests may disembark. You should plan on being able to leave the ship three to four hours after the time of docking indicated on your Cruise Contract. Outbound flights should be scheduled with plenty of time for transfers from the ship to the airport and flight check-in. The amount of time you allow depends upon the disembarkation port.

At the end of your cruise, your final statement will be available in your Navigator™ app or on your stateroom TV. For more information about your onboard account and a form of payment, please visit Guest Services on board.



Tokyo, Japan

Shipboard Life



SHIP CREW CONTACTS

Captains: Frank van der Hoeven and Rens van Eerten

Hotel General Managers: Glenn Cowley and Florin Dragomir

HOLLAND AMERICA LINE NAVIGATOR™

Our free mobile app is a great way to enhance your cruise experience. Make dinner reservations, book spa appointments, view your shore excursion tickets, check the Daily Program, or simply read a digital newspaper or magazine from our complimentary electronic catalog. We also have internet packages available for purchase that can be accessed through Navigator. Download or update Navigator from the App Store or on Google Play™ before your cruise. For guests who have purchased a shore excursion, your Digital Tour Tickets will be available under “Wallet” in Navigator. For more information about Navigator, visit HollandAmerica.com/en/us/onboard-experiences/activities/holland-america-line-navigator or scan the code below.



Scan for more on the Navigator app.

ONBOARD SAFETY

For over 150 years we have safeguarded the well-being of people and the oceans upon which we sail, with ongoing training and adherence to rigorous standards within a comprehensive regulatory system. Learn more about our safety and security procedures at HollandAmerica.com/en_US/faq/know-before-you-go.html or scan the frequently asked questions code on page 10.

Safety Essentials: Know where to go and what to do to ensure your safety during your cruise. There is a mandatory emergency Muster Drill for all guests, and attendance is verified; non-attendance may result in disembarkation. Maritime



Halong Bay, Vietnam

law requires this drill to be repeated for every 30 days guests are on board.

Stateroom Door Decorations: Decoration or ornamentation of guest stateroom doors is not permitted due to fire prevention regulations. The ship's security team may remove any décor deemed a fire risk without prior notification.

SHORE EXCURSIONS

With a wide range of award-winning shore excursions, we provide priceless experiences around the world.

Professional local guides and independent tour operators lead each tour. Our shore excursions provide worry-free experiences that guarantee your return to the ship and maximize your time ashore. Our dedicated shore excursion reservation agents and onboard staff offer expert support. Call

United States/Canada: 1-888-425-9376 or 1-206-626-7320

Australia: 1-800-260-639

Shore excursion reservation agents are available Monday through Friday, 6:00 a.m. to 6:00 p.m. (Pacific time), and



Saturday and Sunday, 8:00 a.m. to 4:30 p.m. (Pacific time). Tours purchased through Holland America Line are also backed by our Best Price Guarantee up until seven days before your cruise begins. Find a better price on any tour we offer, and we'll refund you 110% of the price difference in the form of onboard credit. Learn more about our tours and shore excursion programs and book your excursions by visiting HollandAmerica.com/en_US/shore-excursions.html. Please log in to purchase your shore excursions up to three days before sailing.



Scan to log in and book shore excursions.

Port Clearances: Arrival times are approximate and subject to change due to unforeseen circumstances such as changing weather conditions or local immigration and customs formalities. A delay such as this may mean that even though our official vessel arrival time has been met, local conditions can set back guests' individual or group arrangements in ways that are beyond the control of the ship's officers. These arrangements can

also be subject to last-minute changes, even up to the morning of our arrival. The same caveats apply to the ship's departure times.

Accessibility: Holland America Line is committed to providing safe, easy, and accessible accommodations for all persons with disabilities, to the extent that it is feasible. The activity icons that appear at the beginning of each tour description provide a general idea of the level of activity to expect. It is important to keep in mind that tour operators are subject to the laws of their own country with respect to accommodating the needs of guests with disabilities. In most foreign countries, the laws are not as stringent as those in the United States. We cannot guarantee that all excursions are able to provide facilities that are accessible to individuals with disabilities. For detailed information on accessibility of shore excursions, we strongly recommend contacting our Shore Excursions Department well in advance of embarkation at 1-888-425-9376 (or at 1-206-626-7320). Once on board, please visit the shore excursions office. For more information on accessibility, see the GUESTS WITH DISABILITIES & LIMITED MOBILITY section on page 9.



Barbados

KIDS CLUB

Kids Club is not offered on Grand Voyages. We will offer a limited selection of children's activities throughout the voyage for any children who may be on board.

SMOKING POLICY

Smoking cigarettes, cigars, pipes, vaping devices, and e-cigarettes is permitted only in designated smoking areas. All staterooms are non-smoking, and guests in violation will be charged a us\$250 per-day cleaning fee. Smoking is permitted on the port side aft on Deck 8 and in the Casino (only for active players) on *Volendam*. Please comply with all posted signs, placards, and announcements. We reserve the right to modify at any time the smoking policy on board or to alter the locations where smoking is permitted.

SPA & SALON

The Spa & Salon is a refined and relaxing day spa with professional services available from 8:00 a.m. to 10:00 p.m. Appointments may be made in advance on our website or app, or once on board, and are strongly suggested, particularly for Dressy or Formal nights.

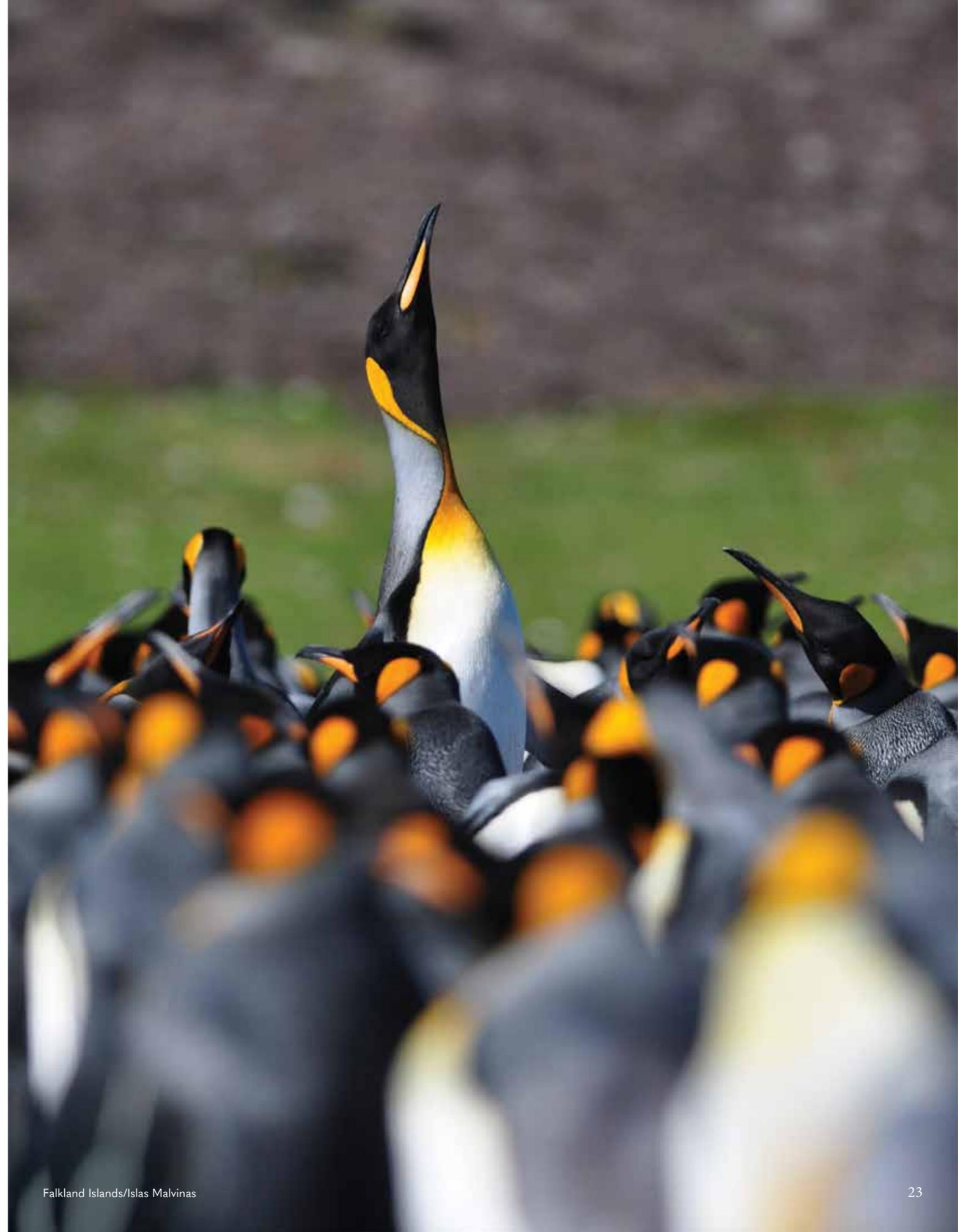
MEDICAL FACILITIES & SERVICES

Our ships have an onboard Medical Center staffed by two physicians and two registered nurses. While not a full-service hospital, the Medical Center is well-equipped to handle most emergencies as well as routine medical procedures.

For information regarding medications available via the Medical Center, details for guests with chronic conditions, and advice on medication storage, please visit our Onboard Information page at HollandAmerica.com/en/us/faq/onboard-cruise-experience/onboard-information.



Scan to visit our Onboard Information FAQ.





Easter Island, Chile

Travel Well®: When traveling internationally, there are a number of simple steps to avoid potential health problems before and during travel.

Consult with a physician at least six to eight weeks before departure to receive current health information on the countries you plan to visit, to obtain vaccinations and preventive medications as indicated, and to address any other special needs. Be certain to bring along a record of all your vaccinations.

Washing hands frequently with soap and water will greatly reduce the risk of contracting illnesses and infections while traveling. In the absence of running water, use alcohol-based hand sanitizers, especially before and after meals, whenever you are in contact with commonly shared surfaces, after handling money and pens, and after using the facilities.

Travelers' diarrhea (TD) is the most common illness to affect travelers. The onset of TD may occur at any time, even after returning home. If you experience any symptoms of TD during your cruise, please contact the ship's Medical Center for consultation.

There are high-risk destinations — such as developing countries of Latin America, Africa, the Middle East, and Asia — where chlorinated tap water is not available or where hygiene and sanitation are poor. Travelers should be aware that only the following may be safe to drink: hot brewed beverages, such as tea and coffee made with boiled water, or canned or bottled beverages, including water, carbonated mineral water, and soft drinks. Consumables of concern may include ice made from local water; uncooked salad greens and raw vegetables; sliced fruit that has been washed in local water;

and various dairy products such as milk, cream, or ice cream products that have not been pasteurized.

SHIPBOARD ACCOUNT

Use your stateroom keycard to conveniently charge items on your cashless cruise. Cash is not accepted for individual transactions (e.g., bars, the Shops, spa, shore excursions), but it is accepted in the Casino. Registering a credit or debit card as part of your pre-cruise check-in process activates your keycard. We will authorize your card daily for the total of your onboard purchases to date*. Due to requirements of the credit card issuer, we will need to settle accounts every 30 days. The final amount billed may take up to 24 hours following disembarkation to show up on your card statement. How long it takes to release the hold on your card is entirely up to your card issuer.

If you do not want to use a credit or debit card, on the day of boarding, you will need to visit Guest Services and deposit us\$30 in cash per person per cruise day. Any excess deposit will be refunded to you at the end of the cruise. Traveler's checks may be cashed at Guest Services. Personal checks are not accepted on board, but you may bring a prepaid gift/rewards card to pay for your onboard charges. Please bring the prepaid gift card (with the Visa, Mastercard, American Express, or Discover logo) to Guest Services for processing and do not register it online. The card can only be settled for the amount of the prepaid gift card. We cannot process refunds on these cards.

Your final statement will be available in the Navigator™ App or on your stateroom TV, or can be printed if requested. Your card will be charged only for the actual amount of your purchases. Refunds for purchases of onboard products and services will be credited to your onboard account whether purchased prior to or during your cruise.

*Applies to all guests 18 years of age and over.

CURRENCY EXCHANGE

For your convenience, foreign currency exchange services are available at Guest Services. Note that we only carry the euro, U.S. dollar, Japanese yen, and Singapore dollar (EUR, USD, JPY, and SGD). No other currencies will be available.

The U.S. dollar is the only currency accepted on board Holland America Line ships. We will accept U.S. traveler's checks. In most ports of call, you may easily exchange U.S. dollars into the local currency at banks, airports, and major hotels. In many countries, you can also use your ATM card to obtain local currency. Most tourist locations will accept major credit cards, and some will accept U.S. dollars. If you choose to use U.S. dollars, Holland America Line recommends that you carry smaller denominations such as ones, fives, tens, and twenties.

Cash Advance: Cash advances are available at Guest Services. All cash

advances are subject to restrictions. A 3% service fee will be added to your onboard account for all cash advances.

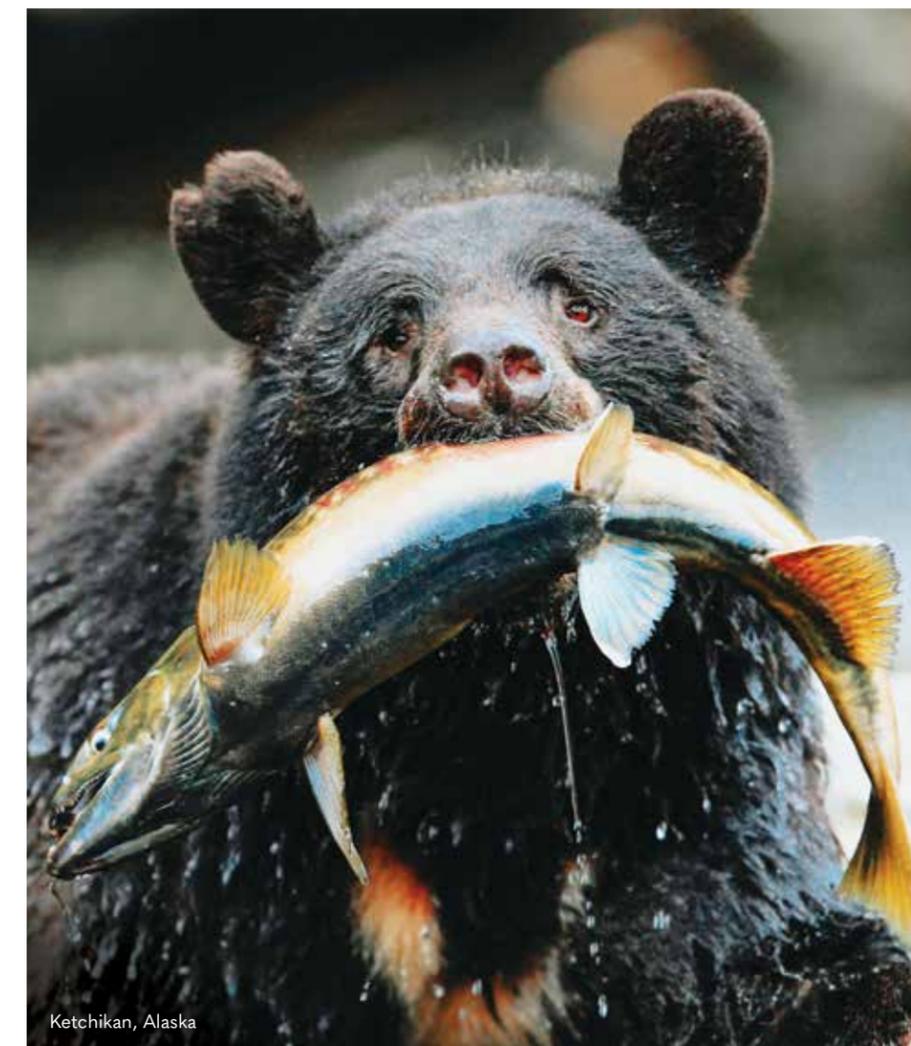
CREW APPRECIATION

Our crew works very hard to make sure that every aspect of your cruise meets the highest standards. This includes those crew members who serve you directly, such as the Dining Room waitstaff and the stewards who service your stateroom each day. There are also many others who support their efforts whom you may never meet, such as galley and laundry staff. To ensure that the efforts of all of our crew members are recognized and rewarded, a daily Crew Appreciation Charge is automatically added to each guest's onboard account. The daily Crew Appreciation Charge is us\$17.00 per guest per day for non-suite stateroom guests

and us\$19.00 per guest per day for suite guests. Additionally, an 18% Bar/Service Charge is automatically added to bar charges, the Dining Room wine purchases, the Spa & Salon, and fitness services. These charges are subject to change without notice. For more details, please visit "Shipboard Life" in the Frequently Asked Questions section on our website at HollandAmerica.com or scan the code on page 10 to visit our Frequently Asked Questions page.

SHUTTLE BUS SERVICE

In select ports, Holland America Line will provide a daytime bus service between *Volendam* and a selected location in town. Once determined, this information will be posted on board, as it depends upon the docking location of the ship.



Ketchikan, Alaska





Activities

FITNESS CENTER

Stop by the professionally staffed Fitness Center equipped with the latest cardio and weight machines. Try one of our classes on indoor cycling, Pilates, and more, or work out at your own pace.

GRAND WORLD VOYAGE ACTIVITIES GALORE

With so many thrilling onboard activities to look forward to, you may be wondering just how to plan — and how to pack! Here's a helpful guide to what you can expect at sea.

Our talented crew will introduce you to a daily supply of new activities, from the kitchen to the ballroom. Our roster of qualified professionals includes:

A resident priest, minister, and rabbi holding services regularly

Watercolor and crafts instructors

ACBL-sanctioned Bridge instructors

Activity hosts

Guest presenters

Resident dancers to lead and/or assist with ballroom or line dance classes

Gala Celebrations & Formal Theme

Nights: Pull out your ball gown, top hat, or tuxedo shirt. A Holland America Grand Voyage is the only cruise where we bring back our traditional formal nights and encourage you to dress accordingly.

THEMED EVENTS & PARTIES

As we get closer to your voyage, we'll send out a list of the themed parties and events to pack for. From a Masquerade Ball to our take on cruise ship camping at the "Glamp Out," each week provides a new opportunity to don festive costumes and accessories.

RELIGIOUS SERVICES

In order to serve the spiritual needs of our guests, we provide the following services. Times and locations can be found in Navigator™ and the Daily Program.

Catholic — Mass is held daily.

Interdenominational — Each Sunday an

interdenominational service is led by the congregation. A minister is on board during Grand Voyages and Legendary Voyages.

Jewish — A Sabbath Eve service is held each week. Anyone wishing to volunteer to lead this service should contact Guest Services. A rabbi is on board during Grand Voyages and Legendary Voyages.

Religious services may not be able to be held on embarkation/disembarkation day. Please contact Guest Services for more details.

THE SHOPS OF HOLLAND AMERICA

The Shops on board *Volendam* provide a variety of extraordinary merchandise from around the world. During the voyage, we frequently feature special jewelry and itinerary-specific items from renowned brands. The Shops offer a great selection of fine jewelry, remarkable watch brands, sensational fragrances, premium liquor, and more. You'll also find exclusive Holland America Line souvenirs to commemorate your voyage. Each item is authentic, and many are branded with designer names you've come to trust. Our knowledgeable specialists will gladly answer all your questions and are dedicated to providing you with world-class service. Visit the Shops during the posted hours (only while the ship is at sea*) and take advantage of duty-free and tax-free prices.

*The Shops are open during the posted hours while the ship is at sea and are not allowed to open while in port in accordance with customs regulations.

CASINO

A wonderful world of chance and skill awaits you in our Casino. A gamut of games is here for your enjoyment — from sizzling slots with huge progressive jackpots to a parade of poker games. Our friendly international crew will teach you how to play and patiently wait while you decide whether to hold or fold. The Casino is not open in port and certain restricted waters, and you must be 18 years of age or older to play.

YOUR STATEROOM

Your air-conditioned stateroom is furnished with a ship-to-shore telephone that enables you to call anywhere in the world, 24 hours a day (satellite signal permitting), for a fee. You'll also find ample closet space, a safe in which to store your valuables and important documents, and a flat-screen television for viewing movies and onboard features. (On demand entertainment as well as BBC World News, ESPN, HGTV, Travel Channel, PRIME, Fox News, and MSNBC are available, subject to satellite transmission.) We will do our utmost to comply with all reasonable requests to make your stateroom accommodations as comfortable as possible — other than changes that affect the integrity of the stateroom or damage floors, walls, and ceilings. Sofas and mattresses cannot be removed from your stateroom. Mini-bar setups are standard for many staterooms within all categories.

If guests have their own medicine that requires refrigeration, please contact Ship Services or Guest Accessibility prior to departure day. Holland America Line is not liable for any damage done to medications stored in your stateroom's mini-bar cooler.

YOUR FUTURE CRUISES

The best time to book your next cruise is while cruising with Holland America Line. Please speak to the Future Cruise Consultant to arrange your next Holland America Line cruise. We appreciate the relationship you have with your travel advisor and want to assure you they will be credited for bookings made on board — just let us know. In addition, Holland America Line will honor any fares or amenities that your travel advisor extends in addition to your onboard offers. Full-cruise guests may also take advantage of a special reduced deposit when booking another Grand Voyage while on board. To book or for more information, simply visit your Future Cruise Consultant.



Communication at Sea



GENERAL COMMUNICATION

Emergency Phone Numbers: The following emergency phone numbers are available for your use. Representatives are on hand to assist you in any way they can, including helping with travel delays and contacting loved ones.

World Cruise Reservations

(Monday – Friday, 7:00 a.m. – 5:00 p.m. PT): 1-800-522-3399 or 1-206-626-7353

24 hours a day, seven days a week and 365 days a year: 1-800-628-4771* or 1-206-286-3294*

*These numbers are for air and sea emergencies only; please do not call unless you are experiencing an emergency of a critical nature.

Holland America Line Connect: Stay in touch with family and friends via satellite internet through Holland America Line Connect. Simply register through the Holland America Line Navigator™ app, select “Paid Internet,” and choose a Voyage Plan or a Daily Plan that fits your needs. Voyage plans cover your entire cruise and are available at a discount

when compared with individual daily plans for the same duration.

Mobile Phones: Holland America Line, through an agreement with Wireless Maritime Services, proudly offers an advanced roaming network on board all Holland America Line ships, allowing you to make and receive calls, send and receive text messages, and access emails and surf the web while at sea using your own mobile phone and telephone number.

The Wireless Maritime Services system is available for use when the ship is in international waters. When your device picks up the shipboard signal, the display will usually show “cellularatsea,” “Ship Roam,” or “901-18.” You will be billed at rates similar to international roaming, which will be added on your monthly bill by your home network. For frequently asked questions about cell phone service on board, please go to wmsatsea.com or scan the code below.



Scan for more on cellular at sea.

For questions about your service or about billing, please contact your home network customer service.

AT&T Mobile Packages: Guests with AT&T service may choose from a selection of packages offering discounted rates for international calls, texts, and data while on board. Choose from options for calling only; calling and messaging; or calling, messaging, and data. For complete details on plans and full terms and conditions, please visit att.com/cruiseships or scan the code below. To add a package, call 1-800-335-4685 or 1-314-925-6925 (a free call from any AT&T wireless phone, including while on board the ship).



Scan for more on AT&T mobile packages.

Mail: Letters and postcards may be mailed from the ship while in most ports of call. Guests may buy stamps in port. Stamps are not available for purchase on board. All mail is subject to local postal office procedures and rates in the port mailed. You may receive mail on board Volendam as well.



Auckland, New Zealand





Tokyo, Japan

IMPORTANT INFORMATION FOR FRIENDS & RELATIVES

At some point during your travels, your friends, relatives, or business associates may wish to contact you. With this in mind, we have compiled the following information to use as a guide for communications.

Sending Mail to the Ship

Parcels: Sending parcels is discouraged due to unpredictable transit times. To minimize inconvenience to the guest, it is advisable not to send parcels containing dutiable articles.

Registered Letters: Registered letters may take much longer in transit than ordinary letters; therefore, such letters should be posted earlier than usual. Usually, registered letters cannot be delivered to guests on board the ship, and a personal visit to the local post office is required.

Airmail: Letters should be airtailed to the address of the applicable port agent well in advance of the scheduled date of arrival indicated on the itinerary. Note: Sending airmail to the Port Agent may be subject to handling fees, which must be shouldered by the guest(s) on board. All airmail envelopes should be addressed in the following fashion:

Sender's Name AIR MAIL
Return Address

Passenger Name
Volendam
(Name & Address of Port Agent)
Stateroom #

Sudden and unexpected changes in air schedules are always possible, particularly in remote ports of call. As a result, we cannot be responsible for non-delivery of mail due to alterations in air schedules or other causes.

Calling the Ship

Additionally, you can call the ship directly from the shore; however, we recommend that you use this for the most critical emergencies only. Connecting to a Holland America Line vessel at sea requires a credit card for all inbound phone calls to a ship. The rate is us\$7.95 per minute, and billing begins at the time specified. Please have the ship's name, your party's name, and their stateroom number before you call.

Instructions:

Dial 1-800-993-5483 from the United States. Outside the United States, dial 1-321-837-6106.

Listen to the announcement.

Listen to the menu and select the number that corresponds to *Volendam*.

If you receive a busy signal or message, please hang up quickly and try your call again.



Buenos Aires, Argentina

Itinerary and Port Information

DATES	PORT
Jan 4	FT. LAUDERDALE, FLORIDA, U.S.
Jan 8	Bridgetown, Barbados
Jan 10	Devil's Island, French Guiana
Jan 11	Crossing the equator
Jan 12	Belém, Brazil
Jan 15	Recife, Brazil
Jan 18-19	Rio de Janeiro, Brazil
Jan 22	Punta del Este, Uruguay
Jan 23	Buenos Aires, Argentina
Jan 24	Montevideo, Uruguay
Jan 27	Stanley, Falkland Islands/Islas Malvinas
Jan 29-Feb 1	The Antarctic Experience*
Feb 3	Scenic cruising Drake Passage & Cape Horn*
Feb 4	Ushuaia, Argentina Scenic cruising Beagle Channel* Daylight cruising Glacier Alley*
Feb 5	Punta Arenas, Chile Scenic cruising Strait of Magellan*
Feb 6	Scenic cruising Amalia or Brujo Glacier & Sarmiento Channel*
Feb 7	Scenic cruising Chilean Fjords*
Feb 8	Puerto Montt, Chile
Feb 10	SAN ANTONIO (SANTIAGO), CHILE
Feb 15	Easter Island, Chile
Feb 18	Scenic cruising Pitcairn Island*
Feb 21-22	Papeete, Tahiti, French Polynesia
Feb 22	Moorea, Society Islands, French Polynesia
Feb 23	Bora Bora, Society Islands, French Polynesia
Feb 26	Crossing the International Date Line*
Feb 28	Nuku'alofa, Tonga
Mar 3	Auckland, New Zealand
Mar 4	Waitangi (Bay of Islands), New Zealand
Mar 7-8	SYDNEY, AUSTRALIA
Mar 11	Townsville, Australia
Mar 12	Cairns, Australia

Mar 14	Scenic cruising Torres Strait*
Mar 16	Darwin, Australia
Mar 19	Slawi Bay, Komodo, Indonesia
Mar 20-21	Bali, Indonesia
Mar 22	Crossing the equator
Mar 24-25	SINGAPORE, REPUBLIC OF SINGAPORE
Mar 27	Phu My (Ho Chi Minh City), Vietnam
Mar 29	Da Nang (Hue), Vietnam
Mar 30	Halong Bay, Vietnam
Apr 1-2	Hong Kong, People's Republic of China
Apr 4	Kaohsiung, Taiwan
Apr 5	Keelung (Taipei), Taiwan
Apr 7	Naha, Okinawa, Japan
Apr 8	Amami, Amami Ōshima, Japan
Apr 10-11	Nagasaki, Japan
Apr 13	Shimizu, Japan
Apr 14-15	YOKOHAMA (TOKYO), JAPAN
Apr 17	Hakodate, Japan
Apr 20	Crossing the International Date Line*
Apr 24	Kodiak, Alaska, U.S.
Apr 26	Sitka, Alaska, U.S.
Apr 27	Ketchikan, Alaska, U.S.
Apr 29	Seattle, Washington, U.S.
May 3	SAN DIEGO, CALIFORNIA, U.S.
May 6	Manzanillo, Mexico
May 8	Puerto Chiapas, Mexico
May 9	Acajutla, El Salvador
May 11-12	Fuerte Amador (Panama City), Panama
May 12	Enter Panama Canal at Balboa, Panama* Daylight transit Panama Canal* Exit Panama Canal at Cristóbal, Panama*
May 14	Cartagena, Colombia
May 17	FT. LAUDERDALE, FLORIDA, U.S.

*Cruising only.
Itinerary is subject to change.



📍 1-night extended stay. 🌅 Evening stay.



Tahiti, French Polynesia

*Note: Visits by cruise ships to Antarctica require government approval. Holland America Line has obtained government approval for this cruise. There remains the possibility, however, that this approval could be withdrawn if a change is made in applicable governmental requirements. Exact itinerary will depend on permissions, weather, ice conditions, and time available. There will be no landings in Antarctica.

PORT ADDRESSES

Letters may be sent to guests in care of the following port agents:

FT. LAUDERDALE, FLORIDA, UNITED STATES

Intercruises Shoreside & Port Services, Inc.
1800 Eller Drive, Suite 550
Ft. Lauderdale, FL 33316
USA

Devil's Island, French Guiana

Somarig
BP 81
97322 Cayenne Cedex, French Guiana

Recife, Brazil (also Rio de Janeiro, Brazil)

ISS Marine Services Ltda.
Rua Sete de Setembro, 111
19th Floor
Rio de Janeiro, RJ, Brazil

Punta del Este, Uruguay (also Montevideo, Uruguay)

J.R. Williams
Solis 1533
Montevideo 11000, Uruguay

Buenos Aires, Argentina

Global Premier Shipping S.A.
Basavilbaso 1350
Piso 10, Of. 02
Buenos Aires 1006, Argentina

Ushuaia, Argentina

Ushuaia Shipping Llc.
Trenque Lauquen 660
Ushuaia, Argentina

Punta Arenas, Chile

Inchcape Shipping Services
Presidente Julio Roca 1030, 2nd Floor,
Office 3
Punta Arenas, Magallanes, Chile

Puerto Montt, Chile

Inchcape Shipping Services
Avenida Angelmo 1673
Puerto Montt, Los Lagos, Chile

San Antonio (Santiago), Chile

ISS Chile San Antonio
Blanco Encalada #840, Floor 3,
Office 302
Flanagan Building
San Antonio, Chile

Easter Island, Chile

Inchcape Shipping Services
Calle Blanco 1131
Building Espacio Errazuriz
Valparaíso, Chile

Papeete, Tahiti, French Polynesia (also Moorea, French Polynesia)

Tahiti Services Maritime Agency
Suite #8, 3rd Floor, Terema 1 Building
Princess Hinoi Road, Pirae
Papeete, Tahiti, French Polynesia 5529
98716 PF

Nuku'alofa, Tongatapu, Tonga

Pacific Forum Line
Suite 1-5 South Building
Fakafanua Centre
Nuku'alofa, Tonga

Auckland, New Zealand

ISS-Mckay Ltd.
PO Box 1372
2 Akaroa Street, Parnell
Auckland 1052, New Zealand

Waitangi (Bay of Islands), New Zealand

ISS-Mckay Ltd. (Bay of Islands)
Unit B2, Northport Buildings
Ralph Trimmer Drive
Marsden Point 0151
Whangarei, New Zealand

Sydney, New South Wales, Australia

Carnival Plc.
Level 5, 465 Victoria Avenue
Chatswood, NSW 2067
Australia

Townsville, Queensland, Australia

Inchcape Shipping Services
90A Bundock Street
PO Box 5778
Townsville, Queensland 4810
Australia

Darwin, Northern Territory, Australia

Inchcape Shipping Services
Unit 32, 16 Charlton Court
Woolner PO Box 3646
Darwin, NT 0820
Australia

Benoa (Denpasar), Bali, Indonesia

Pt Bahari Eka Nusantara
Cyber 2 Tower, 12th Floor
Jl. H. R. Rasuna Said Blok X-5 Kav. 13
Jakarta 12950, Indonesia

Singapore, Republic of Singapore

Ben Line Agencies
200 Cantonment Road
#13-05 Southpoint
Singapore 089763, Singapore

Phu My (Ho Chi Minh City), Vietnam (also Da Nang (Hue), Vietnam)

Hainam Shipping Agency Co., Ltd.
81 Huynh Khuong An Street
Ward 3
Vung Tau City 790000, Vietnam

Hong Kong, People's Republic Of China

Wallem Shipping Hong Kong Ltd.
9/F Dorset House, Taikoo Place
979 King's Road
Quarry Bay, Hong Kong

Kaohsiung, Taiwan (also Keelung (Taipei), Taiwan)

S5 Asia Limited Taiwan Branch
7F - 4, No. 57, Fuxing North Road
Taipei 10595, Taiwan

Naha, Okinawa, Japan

Okinawa Ship's Agency Corporation
2nd Fl., Naha Port Terminal
2-1 Tondou cho
Naha City, Okinawa Pref. 900-0035
Japan

Nagasaki, Japan

Nagasaki Warehouse Co., Ltd.
2-13, Dejima-machi
Nagasaki, Nagasaki Pref. 850-0862
Japan

Shimizu, Japan

Suzuyo & Co., Ltd. (Shimizu)
11-1 Irifune-cho, Shimizu-ku
Shizuoka, Shizuoka Pref. 424-8703
Japan

Tokyo, Japan

Relife (Blue Ocean Agency)
1201 Floor Daiwa Bldg.
No. 74-1 Yamashita-cho, Naka-ku
Yokohama, Kanagawa Pref. 231-0023
Japan

Hakodate, Japan

Seikan Ferry Company, Ltd.
22-5 Kaigan-cho Hakodate-City
Hokkaido 040-0061
Japan

Kodiak, Kodiak Island, Alaska, United States

Cruise Line Agencies of Alaska
4341 B Street, Suite 202
Anchorage, AK 99503
USA

Sitka, Alaska, United States

Cruise Line Agencies of Alaska
4513 Halibut Point Road, Suite A
Sitka, AK 99835
USA

Ketchikan, Alaska, United States

Cruise Line Agencies of Alaska
55 Schoenbar Court, Suite 101
Ketchikan, AK 99901
USA

Seattle, Washington, United States

InterCruises Shoreside & Port Services
3213 W. Wheeler St. #600
Seattle, WA 98199
USA

San Diego, California, United States

Paxton, Shreve & Hays Inc.
610 Gateway Center Way, Suite A
San Diego, CA 92102
USA

Manzanillo, Colima, Mexico

Mexshipping - Coordinacion
Av. Constitución No. 25, Col. Burócrata
Manzanillo, Colima 28250, Mexico

Puerto Chiapas, Chiapas, Mexico

Coordinacion Maritima Y Turistica Sa De Cv
Ignacio Allende No. 1025
Col. Centro
La Paz, B.C.S., Baja California Sur 23000
Mexico

Fuerte Amador (Panama City), Panama

Norton Lilly
Howard, Int. Business Park, Building
No. 3825
2nd Floor, Office No. 204
Panama, Republic of Panama

Cartagena, Colombia

Caribbean Shipping Agency
Cra 3 #6-120, Ofc 202
Edificio Centro de Negocios Vélez
Cartagena, Bolívar, Colombia

