

# HEALTH AND SAFETY GUIDELINES FOR CRUISES DEPARTING FROM U.S. PORTS

In accordance with CDC guidelines, our cruises departing from U.S. ports are available for guests who have received their final dose of an approved COVID-19 vaccine at least 14 days prior to the beginning of the cruise (children under 5 years old are exempt from vaccination requirement) and can produce and provide a negative viral COVID-19 test taken before embarkation.

## BEFORE CRUISING



### Review All Travel Protocols

Ensure that you understand requirements for traveling from your home country to the destinations you plan to visit (including air travel policies).



### Online or Navigator® App Check-in

Download the Navigator App or log into hollandamerica.com. Complete the Vaccine Attestation, Cruise Contract and Risk Acknowledgment as soon as possible. Complete the pre-cruise Health Questionnaire and get your boarding pass and check-in time 72-24 hours before embarkation.



### VeriFLY

For faster check-in, we encourage the use of [VeriFLY](#), a secure, free digital health application that allows guests the ability to easily upload required pre-embarkation information like proof of vaccination and negative COVID-19 test results. Guests who have obtained their VeriFLY pass must still complete the online check-in process.

## EMBARKATION



### Required ID and Documents

Bring your [required ID](#) and show completion of your health questionnaire and risk acknowledgement. Guests who have obtained their VeriFLY pass (digital or printed), please look for the VeriFLY signs when entering the terminal at your assigned check-in time.



### Proof of COVID-19 Vaccination

The following are acceptable proofs of full vaccination: original COVID-19 vaccination card, digital COVID-19 certificate (QR code acceptable), or record of COVID-19 vaccination from a healthcare provider including original digital email notification, personal electronic health record, or government Immunization Information System (IIS) record.



### Proof of Negative Viral Covid-19 Test

Guests who are up to date with their vaccines may take their test within three days prior to sailing. Up to date means a person has received all recommended COVID-19 vaccinations, including any booster dose(s), when eligible. If a guest is fully vaccinated but not up to date with their vaccines (i.e., is eligible for a booster but has not received one), they must take their pre-cruise COVID-19 test within two days prior to sailing.

For more information visit [hollandamerica.com](https://hollandamerica.com) or contact your Travel Advisor.

On board we will continue to offer the award-winning cruise experience that Holland America Line is known for. All of our dining options will be available (our team will serve you at all times, even in the Lido Market), including inroom dining. Entertainment will be in full swing throughout all our popular live music venues and World Stage, along with engaging activities and destination enrichment programming.

## WHILE CRUISING



### Masks

Masks are recommended on board but not required. We highly recommend guests wear a mask in specific venues including the World Stage and other entertainment areas, casino, spa treatment rooms, youth activity centers, and during other congregate events. Masks are required to be worn during the entire embarkation and debarkation process and ports of call and on transportation during any Holland America Line organized shore excursions, on tenders in ports, and in the onboard Medical Center.



### Shoreside Experiences

The ability for guests to go ashore in ports of call is controlled by the governments of the ports we visit based on their individual COVID-19 protocols and requirements, which are quickly evolving and being updated. All ports allow Holland America Line shore excursions. Some ports may also allow tours sold by port-authorized third-party operators or independent tours and exploration. Please be aware that as destination conditions change, you may be required to take a shore excursion provided by Holland America Line to go ashore.



### Enhanced Environmental Sanitization

Public areas and staterooms are thoroughly and frequently cleaned using a safe disinfectant proven to kill coronaviruses.



### Medical Care

Our onboard team of experienced doctors and nurses are trained to manage a broad range of medical conditions including COVID-19.



### Ventilation

We have enhanced the air-handling systems on board our ships using a combination of increased circulation of fresh air together with upgraded air filtration.



### Pre-Disembarkation Test

If a negative antigen COVID-19 test is required for re-entry into your home country, Holland America Line will cover the costs of a COVID-19 test which will be conducted after your cruise at the terminal.

