

HEALTH AND SAFETY GUIDELINES FOR ALASKA & CANADA/NEW ENGLAND CRUISES

Our Alaska and Canada/New England cruises and Alaska Cruisetours are available for guests who have received their final dose of an approved COVID-19 vaccine at least 14 days prior to the beginning of the cruise or Cruisetour and can provide a negative viral PCR or medically observed antigen COVID-19 test taken before the start of their cruise embarkation or Cruisetour with Holland America Line. Guests under 5 years of age do not need to be vaccinated. Children between the ages of 5-11 who are not vaccinated may request an exemption at the time of booking and if approved may be subject to additional testing, fees and protocols. Children under 2 years of age do not need to be tested prior to cruising. We operate fully vaccinated cruises that meet CDC requirements. Exemptions are limited and not guaranteed.

CRUISE ONLY TESTING REQUIREMENTS

Guests who are up to date with their vaccines or fully vaccinated may take their COVID-19 PCR test within 72 hours prior to sailing or a medically observed antigen test within 2 days before sailing.

BEFORE CRUISING



ArriveCAN

Within 72 hours of your cruise embarkation, sign into [ArriveCAN](#) from a computer or download the mobile app to enter proof of vaccination and travel information. Please bring a digital copy of the email or print your receipt. Guests not from Canada who are starting their cruise in Canada will need to complete ArriveCAN 72 hours before arrival and fill it out again within 72 hours of embarkation. Canadian guests will need to complete ArriveCAN within 72 hours of embarkation.



Online or Navigator® App Check-in

Download the Navigator App or log into [hollandamerica.com](#). Complete the Vaccine Attestation, Cruise Contract and Risk Acknowledgment as soon as possible. Complete the pre-cruise Health Questionnaire and get your boarding pass and check-in time 72-24 hours before embarkation



VeriFLY

For faster check-in, we encourage the use of [VeriFLY](#), a secure, free digital health application that allows guests the ability to easily upload required pre-embarkation information like proof of vaccination and negative COVID-19 test results. Guests who have obtained their VeriFLY pass must still complete the online check-in process.

EMBARKATION



Required ID and Documents

Bring your [required ID](#) and show completion of your health questionnaire and risk acknowledgement. Guests who have obtained their VeriFLY pass (digital or printed), please look for the VeriFLY signs when entering the terminal at your assigned check-in time.



Proof of COVID-19 Vaccination

Acceptable proof of full vaccination include original COVID-19 vaccination card or digital COVID-19 certificate (QR code acceptable). Documents are required to include vaccine type, the date of each vaccine administered, the individuals name and date of birth.



Proof of Negative Viral Covid-19 Test

Guests will need to comply with the testing guidance above.

CRUISETOUR TESTING REQUIREMENTS

We have implemented new testing requirements which vary for our different Cruisetour offerings. Please see the specific guidelines below on page 2 for each of our Cruisetour journeys.

WHILE CRUISING



Masks

Masks are recommended on board but not required*. We highly recommend guests wear a mask in specific venues and during other congregate events. Masks are required to be worn during the embarkation and debarkation process, on transportation vehicles (buses, trains and planes), and in the onboard Medical Center.* Masks are required on the ship indoors on Alaska cruises that sail from Whittier to Vancouver and Vancouver to Whittier.



Enhanced Environmental Sanitization

Public areas and staterooms are thoroughly and frequently cleaned using a safe disinfectant proven to kill coronaviruses.



Medical Care

Our onboard team of experienced doctors and nurses are trained to manage a broad range of medical conditions including COVID-19.



Ventilation

We have enhanced the air-handling systems on board our ships using a combination of increased circulation of fresh air together with upgraded air filtration.



Post-Cruise Testing

If a negative antigen COVID-19 test is required for re-entry into your home country, Holland America Line will cover the costs of a COVID-19 test which will be conducted on board prior to disembarkation upon proof of same-day flight plans.

**See reverse for more details.*

For more information visit [hollandamerica.com](#)
or contact your Travel Advisor.

Alaska Cruise & Cruisetour Testing & Masking Requirements

CRUISE ONLY				
	Embark in Whittier/ Debark in Vancouver aka Southbound	Embark in Vancouver/ Debark in Whittier aka Northbound	Embark/Debark in Seattle aka RT Seattle	Embark/Debark in Vancouver aka RT Vancouver
Cruise Embark Test	Medically-supervised antigen test within 2 days or PCR test within 72 hours	Medically-supervised antigen test within 2 days or PCR test within 72 hours	Medically-supervised antigen test within 2 days or PCR test within 72 hours	Medically-supervised antigen test within 2 days or PCR test within 72 hours
Cruise Debark Test	No debark test needed for US guests	No debark test needed for US guests	No debark test needed for US guests	No debark test needed for US guests
Masks on Ship	Required indoors	Required indoors	Not required	Not required
CRUISETOURS				
	Cruise Embark in Whittier/Debark in Vancouver or Seattle aka Denali Southbound	Cruise Embark in Vancouver or Seattle/ Debark in Whittier aka Denali Northbound	Embark in Skagway/ Debark in Vancouver or Seattle aka Yukon Southbound	Embark in Vancouver or Seattle/Debark in Skagway aka Yukon Northbound
Pre-Cruise Land Tour Test	Medically-supervised Antigen test within 2 days of arrival or PCR test within 3 days of arrival to their land tour	N/A	Medically-supervised Antigen test within 2 days of arrival or PCR test within 3 days of arrival to their land tour	N/A
Cruise Embark Test	Provided complimentary during land tour	Medically-supervised antigen test within 2 days or PCR test within 72 hours	Provided complimentary in either Skagway or Dawson City depending on tour	Medically-supervised antigen test within 2 days or PCR test within 72 hours
Cruise Debark Test	No debark test needed for US guests	N/A	No debark test needed for US guests	N/A
Post-Cruise Land Tour Test	N/A	No testing will be required	N/A	Conducted onboard the ship the day before debarking in Skagway
Intra-Tour Air Test	N/A	N/A	Provided complimentary in Fairbanks prior to flight to Dawson City - cautionary	No test required
Masks on Ship	Required indoors	Required indoors	Not required	Not required
Masks on Land Tour	Required in buses and trains	Required in buses and trains	Required in buses, trains, and planes	Required in buses, trains, and planes

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