

HEALTH AND SAFETY GUIDELINES FOR ALASKA & CANADA/NEW ENGLAND CRUISES

Our Alaska and Canada/New England cruises are available for guests who have received their final dose of an approved COVID-19 vaccine at least 14 days prior to the beginning of the cruise and can provide a negative viral PCR or medically observed antigen COVID-19 test taken before embarkation. Guests under 5 years of age do not need to be vaccinated. Children between the ages of 5-11 who are not vaccinated may request an exemption at the time of booking and if approved may be subject to additional testing, fees and protocols. Children under 2 years of age do not need to be tested prior to cruising. We operate fully vaccinated cruises that meet CDC requirements. Exemptions are limited, not guaranteed, and not allowed for guests 12 years of age and older.

PROOF OF NEGATIVE COVID-19 TEST

Guests who are up to date with their vaccines or fully vaccinated may take their COVID-19 PCR test within 72 hours prior to sailing or a medically observed antigen test within 2 days before sailing.

BEFORE CRUISING



ArriveCAN

Within 72 hours of your cruise embarkation, sign into [ArriveCAN](#) from a computer or download the mobile app to enter proof of vaccination and travel information. Please bring a digital copy of the email or print your receipt. Guests not from Canada who are starting their cruise in Canada will need to complete ArriveCAN 72 hours before arrival and fill it out again within 72 hours of embarkation. Canadian guests will need to complete ArriveCAN within 72 hours of embarkation.



Online or Navigator® App Check-in

Download the Navigator App or log into [hollandamerica.com](#). Complete the Vaccine Attestation, Cruise Contract and Risk Acknowledgment as soon as possible. Complete the pre-cruise Health Questionnaire and get your boarding pass and check-in time 72-24 hours before embarkation



VeriFLY

For faster check-in, we encourage the use of [VeriFLY](#), a secure, free digital health application that allows guests the ability to easily upload required pre-embarkation information like proof of vaccination and negative COVID-19 test results. Guests who have obtained their VeriFLY pass must still complete the online check-in process.

EMBARKATION



Required ID and Documents

Bring your [required ID](#) and show completion of your health questionnaire and risk acknowledgement. Guests who have obtained their VeriFLY pass (digital or printed), please look for the VeriFLY signs when entering the terminal at your assigned check-in time.



Proof of COVID-19 Vaccination

Acceptable proof of full vaccination include original COVID-19 vaccination card or digital COVID-19 certificate (QR code acceptable). Documents are required to include vaccine type, the date of each vaccine administered, the individuals name and date of birth.



Proof of Negative Viral Covid-19 Test

Guests will need to comply with the testing guidance above.

ALASKA CRUISETOURS

- Land first Cruisetours: Guests will be administered a complimentary rapid antigen test before the cruise portion of their package.
- Cruise first Cruisetours: Guests will need to comply with all testing protocols prior to embarkation.

WHILE CRUISING



Masks

Masks are recommended on board but not required. We highly recommend guests wear a mask in specific venues and during other congregate events. Masks are required to be worn during the embarkation and debarkation process, on transportation vehicles/tenders, and in the onboard Medical Center.



Enhanced Environmental Sanitization

Public areas and staterooms are thoroughly and frequently cleaned using a safe disinfectant proven to kill coronaviruses.



Medical Care

Our onboard team of experienced doctors and nurses are trained to manage a broad range of medical conditions including COVID-19.



Ventilation

We have enhanced the air-handling systems on board our ships using a combination of increased circulation of fresh air together with upgraded air filtration.



Pre-Disembarkation Test

If a negative antigen COVID-19 test is required for re-entry into your home country, Holland America Line will cover the costs of a COVID-19 test which will be conducted on board prior to disembarkation.

For more information visit [hollandamerica.com](#) or contact your Travel Advisor.

