

Holland America Line Neptune Lounge

Holland America Line introduced an industry-first with the Neptune Lounge, an exclusive retreat for guests staying in Neptune Suites and Pinnacle Suites. The Neptune Lounge offers a private place where these guests can relax, socialize with other suite guests and enjoy personalized concierge service to make reservations for shore excursions, car rentals, spa appointments and the ship's elegant Pinnacle Grill restaurant.

Each of Holland America Line's 15 ships features a Neptune Lounge with large-screen television, library, wi-fi, sofas, chairs, work tables and refreshments throughout the day. The Neptune Lounge is open on sea days from 7:30 am until 8:30 pm and from 7:00 am until 8:30 pm on port days.

Neptune Lounge Concierge Services

In addition to serving as an oasis of privacy, the Neptune Lounge offers many exclusive concierge services to enhance the cruise experience of suite guests. Concierge services include:

- Reservations for the Pinnacle Grill, Holland America Line's sophisticated, intimate-dining restaurant. The Pinnacle Grill features innovative menus and the highest quality regional ingredients, including hand-selected, aged Sterling Silver Beef®, fresh seafood and an extensive, world-class wine list. This popular dining venue is open to all guests on board, so reservations are highly recommended.
- Assistance with all shore excursion reservations in ports of call during the cruise. For express shore excursion bookings, suite guests should return their completed Shore Excursions Requests to the Neptune Lounge as soon as possible. While some excursions may sell out, priority is given to Neptune and Pinnacle suite guests. Confirmed shore excursion vouchers are delivered to each guests' suite.
- Reservations for car rentals and local restaurants in ports of call.
- Reservations for exclusive treatments at the Greenhouse Spa and Salon.
- All Front Office transactions and billing account services – these can be settled in the Neptune Lounge.
- Continental breakfast and morning coffee or tea served daily until 11:00 am. Espresso and cappuccino served throughout the day.
- Cookies, small pastries and sandwiches served daily from 11:00 am to 5:00 pm.

Because the Neptune Lounge is for the exclusive use of Neptune and Pinnacle Suite guests, it is not available for private functions.

For media inquiries, contact PR@HollandAmerica.com or 1-800-637-5029

All other inquiries, contact 1-877-932-4259.